Dear Rockport Music patrons,

Rockport Music is concerned and committed to the safety of our patrons, staff and volunteers as the Coronavirus (Covid-19) virus situation develops.

We wanted to assure you that Rockport Music, like many cultural institutions, is moving forward with concerts and events as scheduled. If patrons, concerned about their health, choose not to attend a concert or event to remain isolated, we will certainly provide a refund or credit towards a future event.

As an organization, we would like to assure our patrons that we are taking all efforts to keep a safe and clean environment.

- Rockport Music is using all precautions to clean and disinfect surfaces and spaces before every event in the Shalin Liu Performance Center, ensuring we follow all of the CDC's cleaning and disinfecting recommendations.
- We are adjusting to all pre-packaged concession items for the near future.
- We have asked all staff and patrons to wash their hands often, utilizing disinfecting soap
- We have ordered additional hand sanitizing dispensers available for both staff and patrons
- We have asked ushers to refrain from handling tickets to minimize contact. Instead, we ask that patrons hold the tickets for the usher to scan.

For our patrons, we ask:

- Please wash your hands often and utilize disinfecting soap.
- If you are sick, please remain home.
  - If you are sick or wish to remain home out of concern for the Coronavirus, please contact the Box Office at 978-546-7391 or email info@rockportmusic.org and they will take care of your credit towards a future event or a refund.
- If you are showing any potential signs of the Coronavirus (Covid-19), please contact your primary health care provider.

We will continue to monitor the state recommendations and will keep you updated. We hope you will still consider some incredible music to brighten your day, and of course, please stay safe and healthy!

Thank you for your patience and support as we continue to monitor this situation closely.

Sincerely,

Tony Beadle
President and CEO